

HAC MASSAGE CENTER POLICIES

Gift Cards

Available for any service or amount, HAC massage gift cards make the perfect gift for those passionate about health and wellness. You can purchase HAC massage gift cards at the front desk and the Mind and Body desk or by calling (302) 235-4928.

Please note: HAC gift cards are transferable but non-refundable.

Punctuality

Please arrive 15 minutes early for your appointment to allow stress-free check-in, changing, and time to unwind.

Alert

Kindly notify your massage therapist of any existing medical conditions by completing a Client Intake form and speaking with your therapist prior to your massage.

Young Guests

Guests must be 18 years of age or older to schedule or receive a massage. All guests under the age of 18 not accompanied by a parent must bring a signed **guardian consent form**. Children 14 years of age and under must be accompanied by a parent during the massage.

Cancellations

Please note: We require at least four hours notice to cancel or change an appointment. Missed appointments will incur a \$40.00 fee.

Miscellaneous

Hockessin Athletic Club reserves the right to change, discontinue, or raise prices on certain services without prior notification to ensure that maximum standards of service and quality are met. If you have any questions, please ask the receptionist when you book your appointment.

If you have a preference for the gender of your therapist, please state it when you book your appointment.

We currently accept Visa, Mastercard, American Express, Discover Card, cash, personal checks, HAC gift cards, and Club Bucks as payment for services.

You may opt to leave a gratuity for your massage therapist. Twenty percent of the price of the service is customary, but the amount is left up to your discretion. Gratuities can be paid in cash, credit card, personal check, HAC gift card, or Club Bucks.

302-239-6688
www.hachealthclub.com

